Chhattisgarh State Power Distribution Company Limited

MOBILE PULL SMS SERVICE

KEYWORD : **CG CSPDCL** and LONG CODE : **9223166166**

KEYWORD : **CG CSPDCL** and SHORT CODE : **51969**

KEYWORD : **CG CSPDCL** and SHORT CODE : **166**

Note : Charges per SMS to Consumer will be as per Tariff Plan of their mobile Telecom Service Provider.

List of SMS TEXT required to be send by consumers through their mobile no. registered at CSPDCL for getting different information and their response send by CSPDCL through SMS.

Note : For Mobile No. registration consumer can contact at **1912** of CSPDCL's Centralised Call Center or can give a missed call at **9999511912**

SN	Particulars of Information required by consumer through Mobile SMS	SMS Text required to be send by consumer from their Registered Mobile No. to 9223166166 or 51969 or 166	Response SMS send by CSPDCL (Sample Message)
1	To register No Supply Complaint	**CG**<space>**CSPDCL**<space>**FOC**<space> **BPNo.**	Your complaint has been registered with Complaint Id 6001009067. Use this ID to know status of your complaint. Dial 1912 to contact Centralised Call Center.
2	To get the Bill Details	**CG**<space>**CSPDCL**<space>**BILL**<space>**BPNo.**	Dear Rajiv Srivastava, BP No. 100XXXXXXX Bill Amt Rs. 10130 for Jan-16 Due Dt 19/02/16. Pay Bill Online at www.cspdcl.co.in. Dial 1912 for any complaint.
3	To get the Last Payment Amount	**CG**<space>**CSPDCL**<space>**PAY**<space>**BPNo.**	Dear Rajiv Srivastava, your latest payment of Rs. 10130 was received on 15/02/16 for Bill Month Jan-16 for BP No.100XXXXXXX. Dial 1912 for any complaint.
4	To get the Unpaid Amount	**CG**<space>**CSPDCL**<space>**DUE**<space>**BPNo.**	Dear Rajiv Srivastava, Your Amount Due is Rs. 10130 for BP No.100XXXXXXX. Pay Bill Online at www.cspdcl.co.in. Dial 1912 for any complaint.
5	To register the Mobile No. through which SMS is send	**CG**<space>**CSPDCL**<space>**REG**<space>**BPNo.**	Dear Rajiv Srivastava, Your Mobile No.9425294XXX registered for BP No.100XXXXXXX for Bill, Payment and Complaint related SMS. Dial 1912 for any complaint.
6	To register the Mobile No. other than through which SMS is send	**CG**<space>**CSPDCL**<space>**REG**<space>**BPNo.**<space>**MobileNo.**	Dear Rajiv Srivastava, Your Mobile No.9425294XXX registered for BP No.100XXXXXXX for Bill, Payment and Complaint related SMS. Dial 1912 for any complaint.
7	To inform Current Meter Reading	**CG**<space>**CSPDCL**<space>**RDG**<space>**Meterreading**<space>**BPNo.**	Dear Sir/ Madam, thanks for submitting meter reading xxxxx for BP No. 100XXXXXXX. Please dial 1912 for any query.
8	To register email Id	**CG**<space>**CSPDCL**<space>**EBILL**<space>**BPNo.**<space>**emailid**	Dear Sir/ Madam, thanks for registering email Id for BP No. 100XXXXXXX for e-Bill Service. Please dial 1912 for any query/ complaint.

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KEYWORD : **CG CSPDCL** and SHORT CODE : **51969**
KEYWORD : **CG CSPDCL** and SHORT CODE : **166**
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SN	Particulars of Information required by consumer through Mobile SMS	SMS Text required to be send by consumer from their Registered Mobile No. to 9223166166 or 51969 or 166	Response SMS send by CSPDCL
			(Sample Message)
9	To get Help from CSPDCL	**CG<space>CSPDCL**<space>**HELP**	Dear Rajiv Srivastava, our Customer Care Executive will contact you shortly for providing help. Dial 1912 for any complaint.
10	To get all PULL SMS Codes of CSPDCL	**CG<space>CSPDCL**<space>**PULLSMS**	PULL SMS Keywords List : CG<space>CSPDCL<space>FOC<space>BPNo. CG<space>CSPDCL<space>BILL<space>BPNo. CG<space>CSPDCL<space>PAY<space>BPNo. CG<space>CSPDCL<space>DUE<space>BPNo. CG<space>CSPDCL<space>REG<space>BPNo. CG<space>CSPDCL<space>REG<space>BPNo.<space>MobileNo. CG<space>CSPDCL<space>RDG<space>Meterreading<space>BPNo. CSPDCL<space>EBILL<space>BPNo.<space>emailid CG<space>CSPDCL<space>HELP CG<space>CSPDCL<space>PULLSMS